



## DRIVER APPLICANT EVALUATION QUESTIONS

**To Be Tested & Certified You Must Have Purchased the Training Program**

**Instructions:** Always select & circle the best answer for this open book test

To receive a passing grade & a personalized certificate of completion you must correctly answer 12 questions & send your answers back by email ([wstewart@tampabay.rr.com](mailto:wstewart@tampabay.rr.com)).

If a student fails the first test he or she may apply for a 2<sup>nd</sup> testing, but should the student fail the 2<sup>nd</sup> test no certificate of completion will be issued.

**IMPORTANT!:** Please include the name you wish placed on your personalized certificate

- 1. While driving clients in a 10 passenger limousine the vehicle begins running roughly and you look down at the gages. You notice the temperature gage indicates the vehicle has overheated. What should you do?**
  - A. Your primary goal is to get your clients to their next drop off point, so as long as the vehicle is still running keep driving.
  - B. Immediately stop the vehicle and call a taxi cab to pick up your clients.
  - C. As soon as you can safely maneuver the vehicle, pull off the road and let the clients know what has happened. Then, contact your dispatcher for instructions. Your dispatcher's first option is to send another vehicle, so you and your clients can be switched into another car.
  - D. Pull over as quickly as possible and then let your clients know the vehicle is disabled.
  
- 2. Stretch limousines can easily bottom out. In which of the following situations can this happen?**
  - A. Driving over railroad tracks at too fast a speed.
  - B. Driving through an intersection with a crowned roadway at too fast a speed.
  - C. Pulling up onto a concrete driveway apron.
  - D. All of the above.
  
- 3. You are driving a 10 passenger stretch late at night and you to drive down a dark, fairly narrow street which turns out to be a dead end. You can see backing up will be a challenge to turning the vehicle around. Which safety rule should you remember before executing the turnaround maneuver?**
  - A. Backing up at night tends to be one of the main causes of minor fender-benders for limo drivers, so be extra cautious.
  - B. Before executing the backup maneuver get out of the vehicle to check the location of obstacles and then make a mental note of the best backup strategy.
  - C. As you're backing up if are getting close to a previously noted obstacle stop and get out of the vehicle again to check its location. Make sure to backup very slowly in the event you bump into an obstacle so as to avoid any real damage.
  - D. All of the above.
  
- 4. In which of the following situations will a stretch most likely high center?**
  - A. Driving into a hotel or public parking garage.
  - B. Exiting the street and driving up onto a concrete driveway apron.
  - C. Driving up a hill onto a level roadway.
  - D. Backing out of a residential driveway.

- 5. You've just picked up clients at the airport and are proceeding to drop them at their luxury hotel. Upon arriving which best describes what should happen next?**
- A. Upon arriving always let the clients out first before taking their baggage out of the trunk.
  - B. Upon arrival pop the trunk and exit the vehicle, then move to the rear door curbside. If no porter approaches open the door for your clients. Wait momentarily to see if a porter appears to remove the baggage before doing so yourself.
  - C. Once you arrive open the door for the client, then remove the baggage and always carry it into the hotel check-in desk.
  - D. None of the above.
- 6. With clients on board, you are preparing to leave the freeway onto an exit ramp with a posted speed of 25 mph. Which answer best describes what action you take based on safety and providing a gravity free exit?**
- A. Always maintain the posted speed when entering the exit.
  - B. Always make sure your vehicle is at the posted exit speed before entering the ramp.
  - C. Slow down well before the exit point to 5-10 mph below the posted speed. As you proceed gently apply pressure on the brake pedal if you experience any gravity effect.
  - D. None of the above.
- 7. You are in a 10 passenger limo with clients on board on a 6 lane road, and you suddenly realize you are going the wrong direction, and you must turn around. Which answer best describes what you do next?**
- A. Prepare to get into the inside lane so you can execute a u-turn at the next intersection as you will need 4 lanes to complete the turn.
  - B. Get into the curbside lane as you will need 6 full lanes to execute the u-turn.
  - C. Get into the curbside lane and make a right at the next thoroughfare. Then drive around the block making two more right turns, which brings you back to the intersection of your primary road. Make a left turn and now you're back going the right direction.
  - D. None of the above.
- 8. When driving in a funeral procession, vehicles should be in the following order:**
- A. The hearse, the mortuary sedan, the police escort car, the limousine and the vehicles of the people attending the funeral
  - B. The police escort car, the limousine, the mortuary sedan, the hearse and the vehicles of the people attending the funeral.
  - C. The police escort car, the mortuary sedan, the hearse, the limousine and the vehicles of people attending the funeral.
  - D. None of the above.
- 9. As a driver you work for a company that bills clients to the next half-hour. You pickup clients at 8:55 p.m. and return them home at 5:16 a.m. How many hours do you bill the clients?**
- A. Eight hours and one half hours.
  - B. Nine hours.
  - C. Eight hours.
  - D. None of the above.
- 10. You are a driver who works for a company that charges their clients to the next half-hour. Your client pickup time is 4:00 p.m. and you drop the client off at 7:38 p.m. The hourly rate for the limousine is \$75.00 an hour, plus a 20 % gratuity. How much should you charge the client?**
- A. \$450.00
  - B. \$300.00
  - C. \$405.00
  - D. \$360.00

- 11. You are a driver who works for a company that charges their clients to the next full-hour. Your client pickup time is 6:00 p.m. and you drop the client off at 2:25 a.m. The hourly rate for the limousine is \$100.00 an hour, plus a 20 % gratuity. The client gives you a \$100.00 cash tip, plus your company pays drivers an additional \$6.00 per hour for the run. How much do you make for this run?**
- A. \$300.00
  - B. \$325.00
  - C. \$334.00
  - D. None of the above.
- 12. All client reservations are originated by the limo company on Trip Sheets or Trip Tickets which contain all the relevant information about the Client and the run. What information is generally not included on the Trip Sheet?**
- A. The number of clients in the party
  - B. The limo vehicle mileage out
  - C. A place for billing information
  - D. The Client's name, address & phone number
- 13. When limo company dispatchers communicate with their limo drivers while either on a run or notifying a driver about the next day's runs he or she is least likely to use which of the following forms of contact?**
- A. Cell phone
  - B. Land line
  - C. Email
  - D. Text messaging
- 14. Nightlife runs are usually the best paying runs & most challenging for limo drivers because clients tend to over celebrate & party. Drivers must occasionally deal with problems related to intoxicated clients. Which of the following answers best describes what problems a limo driver may have to handle on these runs?**
- A. Clients getting sick in the vehicle
  - B. Damages to the vehicle like cigarette burns on the upholstery
  - C. Broken glassware
  - D. Behavioral issues like rough housing
  - E. All of the above.
- 15. Limousine Company's are usually most concerned about which of the following driving skills of new limo drivers; please give the best answer?**
- A. Making turns & lane changes
  - B. Braking & accelerating techniques
  - C. Soft ride or gravity-free ride & driving safety issues
  - D. Vehicle backing skills
- 16. Which of the following runs usually requires the most cleanup duties?**
- A. Funerals
  - B. Corporate runs
  - C. Nightlife
  - D. Weddings